

## **40152 Recipient Grievance**

Each site shall provide for a grievance procedure for recipients of health care. The advisory committee shall review each grievance and the action taken on each grievance. Any recipient who is dissatisfied with the action of the advisory committee may appeal the grievance to the Department. Recipients may petition directly to the Department if they choose not to go through the project grievance procedures. The project shall make provisions to inform all recipients of the grievance procedure.